



NOW HIRING

Field Service Technicians

Mereen-Johnson is looking for two additional Field Service Technicians based out of their Webster, South Dakota facility.

Job Summary: Field Service Technicians perform repairs, conversions, installations, train customer personnel & machine operators, as well as perform general machine inspections.

Travel is approximately 25%-50% of the time - remaining time spent working at the plant.

The ideal candidate will have strong mechanical and electrical controls aptitude, proven troubleshooting and problem-solving skills, and effective customer service abilities. Successful candidate must have the ability to work independently.

Field Service Technicians receive training and competitive wages (depending on experience). Potential for additional income opportunities.

Essential Duties and Responsibilities:

- Deals effectively with customer inquiries and concerns.
- Satisfies the customer's expectations related to the installation, start-up, and training of their personnel on new Mereen-Johnson equipment.
- Evaluates and makes repairs to equipment in the field and makes timely follow up recommendations to the Technical Services Manager.
- Maintains necessary records of each visit (timesheets, service & expense reports).
- Represents Mereen-Johnson in a professional and competent manner.
- Well organized, self-motivated, and self-directed.
- Good communications skills, writing skills.
- Exhibits strong mechanical aptitude.
- Has knowledge of wiring practices and electrical principals.
- Motion control and PLC programming knowledge a plus.
- Performs other duties as requested, directed, or assigned.

Education:

- High school diploma or equivalent.
- Two-year vocational school degree or equivalent work experience in job related field.

Send resume to Tony Sutton – asutton@mereen-johnson.com